



Richmond Parks & Recreation
 321 North Second Street
 Richmond, KY 40475

Bulk Rate
 U.S. Postage
PAID
 Richmond, KY
 Permit No. 218

Special Days of Interest
 Opening Day- Saturday May 23rd
 Corporate Events- Pool Closes at 5pm
 (Posted One Week in Advance)
 Swim Meets- TBA—3 Wednesdays (June/July)
 4th of July- Open 11am-8pm
 Closing Day- Sept. 7th

NO MONEY MONDAYS
 Mondays in June & July
 Free Swim after 5pm

Another Day in Paradise



Paradise Cove Handbook

Mayor Connie Lawson

Richmond City Commission
 Rita Smart, Mayor Pro Tem

Robert Blythe Mike Brewer Bill Strong
 David Evans, City Manager

Owned by: The City of Richmond
 Parks & Recreation Department

Operated by: Professional Pool Management
 of KY.

Delivery Address
 274 Lake Reba Dr.
 859-626-POOL (7665)
 859-623-8753 (Off Season #)

Mailing Address
 321 North Second St.
 Richmond, KY 40475

<http://pool.richmond.ky.us>



Welcome Back to Paradise Cove!

We begin our season with many great memories from last year. We appreciate all the support from the community helping us make our opening year a success. Over the winter months, we have addressed several issues that have come to our attention and have adapted to improve the quality of service to the people who live and work in Richmond.

The 2008 inaugural season was a huge success with over 80,000 daily visitors and an average of 800 people per day. Paradise Cove offers several programs to enhance the quality of life for our residents and visitors. Swim lessons, a swim team, and water exercise classes are all available. We hope to continue to serve an abundance of people and welcome you to our state of the art facility.



Facility Rules & Policies

ADDITIONAL FACILITY RULES AND REGULATIONS

1. Outside food and drink are not permitted.
2. Coolers, chairs, glass containers and toys are not permitted.
3. **SMOKING AND SMOKELESS TOBACCO ARE NOT PERMITTED INSIDE POOL AREA-** The smoking area is located outside of the main entrance to the left at the picnic area. Please do not smoke on the benches in the front of the facility.
4. Children who are not toilet trained must wear a swim diaper and plastic pants. Please practice healthy swimming behaviors.
5. Approved swimming suits are required. Cutoffs, thongs, or attire with metal studs are not permitted. Apparel judged to be offensive to the general public must be immediately corrected.
6. Only Coast Guard approved flotation devices may be worn. Arm floats, plastic rings, and rafts are not permitted.
7. Masks, fins and snorkels are not permitted.
8. Guests with open cuts, abrasions or sores are not permitted to enter the water.
9. Pets are not permitted.
10. Spitting and blowing the nose in the pool are not permitted.
11. All patrons are asked to shower before entering the pool and after applying sun tan lotion.
12. Deck furniture must remain 3 feet from the pool edge.
13. Diving is not permitted in the feature pool or shallow end of the lap pool.
14. Admission is based on park capacity as established by the Fire Marshal and Health Dept.
15. Paradise Cove Staff have the authority to prohibit any behavior or activity that poses a risk of incident or injury.
16. Running, pushing, and horseplay are not permitted.
17. Any children, ages 13 & under, must be accompanied by an adult or someone 16 years of age or older. If children ages 13 & under attempt to enter the pool facility without an adult, access will be denied and they will be required to contact a parent/guardian to pick them up.
18. Inappropriate conduct which may or which appears to rise to the level of criminal conduct or of a violation of the law will be immediately reported to law enforcement authorities.
19. A ten(10) minute break is called every hour at 10 till the hour. When breaks are called, it is considered adult swim for anyone over age 18.
20. All terms of use and rules are subject to change.

Facility Rules & Policies

UNDERAGED CHILDREN

1. Any children, ages 13 & under, must be accompanied by an adult or someone 16 years of age or older. If children ages 13 & under attempt to enter the pool facility without an adult, access will be denied and they will be required to contact a parent/guardian to pick them up. Parents/guardians that drop off their children must make proper arrangements to pick up their children no later than the close of the facility.
2. When meeting another adult at Paradise Cove who will be supervising your child, that adult must come to the front desk and take the children into the facility. No one will be allowed to enter into Paradise Cove with out paying an admission fee.
3. Parents leaving their children at the facility with an adult that is not considered a legal guardian should insure that their child has a phone number where they can be contacted, in the event of an emergency.

VIDEO TAPING

Video taping at the facility shall only be conducted with the express written consent of the City. Digital camera or other camera usage must be approved by authorized Paradise Cove staff.

VIOLATIONS

Person(s) who habitually violate the rules and regulations, or those patrons that continue to exhibit behavior that is deemed unsafe, or inappropriate will be asked to leave the facility, with no refund due. Repeat offenders will not be granted access to the facility and will not receive a refund. The City of Richmond reserves the right to suspend all season passes in the event that rules and regulations have been broken.

SLIDE RULES

The following items are prohibited on any slide: metal studs, sunglasses, goggles, big earrings, plastic hair clips, shoes and flotation devices.

40 Foot Slides-

1. Riders- must be at least 48 inches tall.
2. Pool attendant at bottom will allow 4 people up stairs at a time.
3. Lifeguards will signal at top when it is safe to continue down a slide.
4. Lifeguard at top of slide will alternate slide usage.

Purple Family Slide-

1. All riders will be required to ride side by side.
2. Parents will not be allowed to hold their children in front of them.
3. Flotation devices that are built into a swimsuit (no zippers) are permitted on the purple slide and the butterfly slide.

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Hours of Operation

Opening Date: The Saturday of Memorial Day Weekend
Closing Date: Labor Day
Summer Hours: Open Daily 11am-8pm
Free Swim: Community Free Swim Night
 Mondays 5pm-8pm June & July
Breaks: 10 minute breaks every hour
Note: Hours of Operation while
Madison County Schools are in session:
 Monday- Friday 3pm-8pm
 Saturday & Sunday 11am-8pm
 Labor Day 11am-8pm



Special Program Times

More information on page 6

Lap Swim

Lap swim times will be as follows- 7am-8: 30am and 11am-8pm Mon- Fri.
 No Lap Swim on Saturday and Sunday. Lap swimmers must exit facility prior to opening of the pool.

Price: \$2 before 11am, Regular Price during regular hours of operation.

Season Pass Holders will be able to use their season pass to access the facility before 11am. However, the lap lanes will be closed from 8:30am-11am for Swim Team Practice and swim lessons. In August, lap swim will resume from 7am-10:45am Monday- Friday, until school resumes in the fall. Lap swimmers must exit before the facility opens for business at 11:00am.

Swim Lesson Times

Beginning June 8 Monday–Thursday 8:45am-10:45am

Swim Team Times

Monday-Friday 8:45-10:45
 Swim Meets- June & July- Posted one week in advance if lap pool closes and will be typically be on Wednesday nights.

Water Exercise 7:45am-8:30am (June- July) 7:15pm (August)

Special Event Tuesdays Pool Hours 11am- 5pm

The pool can be reserved on Tuesday Nights beginning June 16 from 6pm-8pm. When the pool has been reserved for these Special Events- pool hours are from 11am-5pm. These closings will be posted at least one week before the event and you can call or stop by for closing dates.

Pool Closures

FECAL INCIDENTS

PREVENTION: We are taking an active part in the prevention of germs in our pool, which is why we have to close the pool for any fecal incidents. In the event of a fecal contamination in the pool, the pool may close from one hour, up to 48 hours depending on the severity, in order to properly sanitize the affected area.

Healthy swimming behaviors are needed by all patrons to protect you and your kids from Recreational Water Illnesses:
 (Center for Disease Control Website)

All Swimmers:

1. Please do not swim when you have diarrhea. This is especially important for kids in diapers. You can spread germs in the water and make people sick.
2. Please do not swallow water.
3. Please practice good hygiene. Take a shower before swimming and wash your hands after using the toilet or changing diapers. Germs on your body end up in the water.

Parents of Young Kids:

1. Please take your kids on bathroom breaks or check diapers often. Waiting to hear “I have to go” may mean that it’s too late. Breaks are called every hour at ten till the hour.
2. Please change and check diapers in a bathroom and not at poolside.
3. Children under 3 years old and anyone who is not potty trained are required to wear a swim diaper and a vinyl pant.
4. You can find more information about CDC recommendations at www.cdc.gov/healthyswimming/6_pleas.htm

POLICY: If you have arrived within two (2) hours of the pool closing for a fecal incident, and the pool does not reopen that day, Paradise Cove will issue you a pass to return on another day. You must have a receipt to indicate what time you paid that day. **No refunds will be given.**

INCLEMENT WEATHER: For your family’s safety, please be aware of the changing weather before coming to pool. In the event of a thunderstorm or other weather related event, the pool will close and ***no refunds will be issued.*** The pool will reopen as soon as safely possible. In the event the facility is closed for inclement weather, all patrons are required to leave the premises and/or make arrangements for transportation.

**Season Passes
& Refunds**

SEASON PASSES

1. Season Passes can be purchased pre-season at the Richmond Parks & Recreation Department. Watch for special discounts for pre-season sales.
2. All Season Pass Pictures will be taken at the Paradise Cove Facility two weeks before Memorial Day (4pm-8pm) and during business hours after Memorial Day Weekend. Please bring your receipt with you when getting your pictures taken.
3. All children under age 5 will have their picture taken and placed in our computer system. NO PHOTO ID's will be issued beginning 2009.
4. All Season Pass Holders can check in by giving their name and the staff will verify their picture.
5. All Pool Rules and Regulations apply.

ADVENTURE FALLS COMBO PASS

1. Season Pass holders purchasing an Adventure Falls Combo pass can begin using the season pass at Adventure Falls when it opens for the season (typically end of March).
2. This pass is just a discount there are no additional membership benefits.
3. This pass includes unlimited mini golf and access to the pool.
4. Batting Cage Tokens are not included.

REFUNDS

1. Refunds, coupons, or other non-monetary items will not be given due to any pool closures. This includes season pass holders as well. We realize that this is an inconvenience for everyone, and we apologize for the situation. However, the City of Richmond cannot prevent these situations. These incidents occur in every public water facility.
2. No refunds of any form will be given to season pass holders after June 15. If a refund is needed before this date, the season pass holder must complete a "request for refund form". If granted, any usage of the facility, the cost of materials, plus a \$5 processing fee will be deducted from the prorated refund. Any and/or all requests for refunds will be at the sole discretion of the City, and all decisions will be final. Patrons will be notified within sixty- (60) days of the date their request was processed via USPS. (No phone calls please.)

LOCKER RENTALS

New in 2009- Lockers will be available on a first come/first served basis. Lockers will be located in both the male and female restrooms. The City of Richmond is not responsible for any lost, stolen, or damaged items.

Instructions: Pay \$0.25 to open locker. Place items in locker and remove the key. To reuse the locker, you must redeposit \$0.25. *Lost Key Fee: \$10*

**Paradise Cove
Rates**

Daily Admissions

Toddlers- 3 & Under	FREE	-Must wear a swim diaper & vinyl pant. Available for purchase for \$3 each.
Ages 4-5	FREE	-If not potty trained, they must also wear a swim diaper and a vinyl pant.
Ages 6-13	\$3	-Must be accompanied by someone 16 or older.
Ages 14-17	\$4	
Ages 18-59	\$6	
Ages 60 +	\$4	



Twilight Admission (After 5pm Daily)

Ages 5 & Under	FREE	
Ages 6-17	\$2	-Same rules above apply to all ages.
Ages 18-59	\$4	
Ages 60 +	\$2	
Family	\$10	-Limit 6 people.

Season Passes*

Family Pass	\$175	-Families must live in same house.
Child 6-13	\$70	-Must be accompanied by a 16+ yr old.
Youth 14-17	\$80	
Adult 18-59	\$90	
Senior 60 +	\$80	

Adventure Falls Combo Season Pass*

Includes admission to Pool & Mini Golf. Batting Cage tokens not included.

Child 6-13	\$105
Youth 14-17	\$120
Adult 18-59	\$140
Senior 60 +	\$120
Family Combo Pass	\$225

*A Paradise Cove Season Pass is a discounted rate for admittance to the Paradise Cove Facility. There are no additional membership benefits. On days where the facility has reached maximum occupancy, patrons may have to wait in line to enter the facility. The State and Local Health Department sets the maximum occupancy for the facility.

Special Programs

Swim Lessons

The swim lesson program has undergone some changes since the initial year. Classes are now based on the Red Cross Learn to Swim Program.

Swim Lessons will be 30 minutes long. Class sizes will be a maximum of ten (10) students. If school exceeds June 5th, all sessions will be pushed back one week.

Classes are held Monday–Thursday, with Friday being a makeup day. If more than two days are missed in one week a makeup day will not be scheduled, other than the two Fridays in that session. After classes are complete, students and their families must leave the facility.

Cost: \$30



Sessions

1. June 8-June 19
2. June 22-July 3
3. July 6- July 17
4. July 20- July 31

Times

- 8:45- 9:15am
- 9:30- 10:00am
- 10:15-10:45am

Levels

1. Level 1- Ages 3 & up, no water skills
2. Level 2- Ages 5 & up, demonstrate skills or graduate of Level 1
3. Level 3- Ages 5 & up, demonstrate skills or graduate of Level 2

Tiny Tot Lessons

Ages 12months- 3 years.

One class will be offered the 3rd & 4th Session at 10am. Parent/Child Class.

Swim Team

Cost: \$50, Plus cost of swim meets. Ages: 6-17
 Price includes a T-shirt. Must provide swimwear.
 8:45-10:45, Mon, Tue, Thurs, Fri.
 June 1 - End of Competition Schedule (end of July)
 3 Home meets, and 3 Away meets. Parents must be trained to assist with swim meets and must volunteer at every home meet.

Practice Times:

Practice Dates-

Swim Meets:

Water Exercise

Ages: 16 & Up Cost: \$20 8 Classes
 June 8- July 1 - Mondays & Wednesday 7:45am
 July 7- July 30- Tuesdays & Thursdays 7:45am
 Aug. 3- Aug. 26 Mondays and Wednesdays 7:15pm
 Limit 10 people per class. If a class is cancelled due to a pool closure, teachers will reschedule.

Sign Ups- Swim Lesson, Swim Team, and Water Exercise Class sign ups will be held beginning April 1st. All registration will be on a first come first served basis. If a class is already full, you can sign up for another class or be placed on a waiting list. Payment must be made when registration occurs. Please register by the Wednesday before class is scheduled to begin.

Facility Rental

Party Room-

Cost- \$100

Prices include room rental fee, admission, and food for up to 16 people. (priced at 12 kids and 4 adults). A \$20 deposit is required and must be paid at least 2 weeks in advance of reservation.

Available Times:

Daily from 12:00pm- 2pm, 2:30pm-4:30pm, and 5pm-7pm
 Tuesdays- No 5pm-7pm Parties.

Food Choices per person-

1- 5in pizza or 1 hotdog, chips and a drink.

Reservations- Can be made beginning January 2nd by calling the Parks & Recreation Department before the season, or at Paradise Cove after the facility opens for the season. Reservations will begin the first Monday after Memorial Day.

Private Pool Rentals/Corporate Events:

Reservations must be made at least 2 weeks in advance with a \$500 deposit at that time. We need time to post the Pool Closing to the public.

Rental-

Cost: \$1400

This includes rental of the feature pool and the lap pool for up to 1100 people. It also includes lifeguards to staff the event. Concessions will be available at Menu Price.

Times: Tuesdays beginning June 16 from 6pm- 8pm.

The main pool will close at 5pm. Attendees may enter the facility at 5:45pm, but will not be able to swim until 6pm.

Breaks: A break will be called at 6:50pm.

Caterers will be permitted to come in and serve groups, but this must be noted at the time of reservation. Caterers may use the Party Room for set up and serving, but may not enter the facility until 5:30pm.

Season Pass holders will not be allowed to enter the facility during special events. Dates of closure will be posted at the pool at least one week in advance.